



COMPLAINTS AND IMPROVEMENT SUGGESTIONS FORM SAD SPAIN FOOTBALL ACADEMY FC

Address: Calle Vizcaya 18, Postal Code 28921 (Madrid)

Contact phone numbers: [+34 \(910\) 91 80 87](tel:+34910918087)

Email for submission and follow-up: welcome@spain-football.com

Instructions: Fill out this form legibly. Send it by email to the address above (preferably in PDF) or deliver it in person. Keep a copy. The club will acknowledge receipt and provide a reasoned response.

1. Information of the person submitting the complaint/suggestion

- **Status** (check the applicable option): Player Coach
- **Full name:** _____
- **ID/Passport (optional):** _____
- **Team/Category:** _____
- **Contact phone:** _____
- **Email address:** _____

2. Facts or areas for improvement

- **Date(s) of the events:** _____
- Place/activity/match/training:** _____
- Clear description of the complaint or suggestion for improvement:**
- People involved or affected (if applicable):** _____

3. Proposal or request

Indicate what you would like the club to review or implement to improve the situation.



4. Preferred response method

- Email Phone

5. Agreement

I declare that the information provided is true and submitted in good faith, with the aim of helping **SAD Spain Football Academy FC** improve its services and the well-being of its players.

Place and date: _____.

Signature:

Data protection information

The data controller is **SAD Spain Football Academy FC** (NIF: B70808847). We will process your data to manage and respond to complaints or suggestions, improve our services, and, if necessary, carry out the appropriate internal actions. The legal basis is the club's legitimate interest in managing incidents and your consent by submitting this form. We will retain the information for as long as necessary for its processing and applicable legal periods. You may exercise your rights of access, rectification, deletion, objection, limitation, or portability by writing to welcome@spain-football.com (subject: "**Data Protection Complaints**").